

Mimecast Vendor Terms & Conditions

Services to commence at the time agreed by the parties, and are subject to the provisioning and availability of the Provider's platform. Services are provided for the term set forth in this agreement, and such term will renew automatically at the anniversary date of the term, unless either party provides ninety (90) days' notice of its intent not to renew the Services.

Client authorizes Alphaserve to act on its behalf to initiate and modify the services provided by Mimecast, and to accept terms relating to the service provided by Mimecast. The services provided by Mimecast will be supported and managed by Alphaserve only where Client has subscribed in writing to the relevant managed services offered by Alphaserve which correspond to the services provided by Mimecast. Where Alphaserve provides support and management of the services provided to Client by Mimecast, Alphaserve will follow the implementation recommendations made by Mimecast.

The services provided by Mimecast described in this agreement are subject to the terms, conditions and service level agreements imposed by Mimecast, ("the Mimecast Terms") including but not limited to the terms currently provided at <http://www.mimecast.com/SLA>. The Mimecast Terms shall apply to this order and all future Mimecast services provided to Client. The Mimecast Terms shall be Client's sole remedy in respect of any service level breach or other breach.