

## **Microsoft Azure Vendor Terms & Conditions**

The prices set forth above are an estimate based on Client's requirements. Invoices will be charged by Alphaserive to Client based on actual utilization and the then-current prices charged by Microsoft Azure.

The services provided by Microsoft Azure described in this agreement are subject to the terms, conditions and service level agreements imposed by Microsoft Azure and its vendors ("the Microsoft Azure Terms") including but not limited to the terms currently provided at <http://www.microsoftvolumeicensing.com>. The Microsoft Azure Terms shall apply to this order and all future Microsoft Azure services provided to Client. The Microsoft Azure Terms shall be Client's sole remedy in respect of any service level breach or other breach.

Microsoft Azure services to commence at the time agreed by the parties, and are subject to the provisioning and availability of the Microsoft Azure platform. Microsoft Azure services are provided for thirty (30) days unless otherwise stated above in this agreement, and such term will renew automatically.

Cancellation of the Microsoft Azure services is subject to the Microsoft Azure Terms. In addition to the cancellation requirements imposed pursuant to the Microsoft Azure Terms, Alphaserive requires thirty (30) days' notice of Client's intent to cancel this agreement.

Client authorizes Alphaserive to act on its behalf to initiate and modify the services provided by Microsoft Azure, and to accept terms relating to the service provided by Microsoft Azure. This agreement includes the subscriptions set forth above, and, where applicable, support services provided by Microsoft Azure authorized support vendors.

The services provided by Microsoft Azure will be initiated, supported, managed and cancelled by Alphaserive only where Client has subscribed in writing to the relevant managed services offered by Alphaserive, which correspond to the services provided by Microsoft Azure. Where Alphaserive provides support and management of the services provided to Client by Microsoft Azure, Alphaserive will follow the implementation recommendations made by Microsoft Azure.