

## **Beyond Vendor Terms & Conditions**

Services to commence at the time agreed by the parties, and are subject to the provisioning and availability of the Provider's platform. Services are provided for the term set forth in this agreement, and such term will renew automatically at the anniversary date of the term, unless either party provides ninety (90) days' notice of its intent not to renew the Services.

Client authorizes Alphaserve to act on its behalf to initiate and modify the services provided by BeyondTrust, and to accept terms relating to the service provided by BeyondTrust. The services provided by BeyondTrust will be supported and managed by Alphaserve only where Client has subscribed in writing to the relevant managed services offered by Alphaserve which correspond to the services provided by BeyondTrust. Where Alphaserve provides support and management of the services provided to Client by BeyondTrust, Alphaserve will follow the implementation recommendations made by BeyondTrust.

The services provided by BeyondTrust described in this agreement are subject to the terms, conditions and service level agreements imposed by BeyondTrust, ("the BeyondTrust Terms") including but not limited to the terms currently provided at <http://www.beyondtrust.com/agreements/EULA.pdf>. The BeyondTrust Terms shall apply to this order and all future BeyondTrust services provided to Client. The BeyondTrust Terms shall be Client's sole remedy in respect of any service level breach or other breach.