## **Amazon Web Services Vendor Terms & Conditions**

The prices set forth above are an estimate based on Client's requirements. Invoices will be charged to Client based on actual utilization and the then-current prices charged by Amazon Web Services ("AWS").

The services provided by AWS described in this agreement are subject to the terms, conditions and service level agreements imposed by AWS ("the AWS Terms") including but not limited to the terms currently provided at <a href="https://aws.amazon.com/service-terms/">https://aws.amazon.com/agreement/</a>. The AWS Terms shall apply to this order and all future AWS services provided to Client. The AWS Terms shall be Client's sole remedy in respect of any service level breach or other breach. By entering you acknowledge that your use of the AWS services is also subject to the AWS Customer License Terms, a separate agreement between you and Amazon Web Services, Inc., a current version of which is located here <a href="https://s3-us-west-2.amazonaws.com/legal-reseller/AWS+Reseller+Customer+License+Terms.pdf">https://s3-us-west-2.amazonaws.com/legal-reseller/AWS+Reseller+Customer+License+Terms.pdf</a>.

AWS services to commence at the time agreed by the parties, and are subject to the provisioning and availability of the AWS platform. AWS services are provided for thirty (30) days unless otherwise stated above in this agreement, and such term will renew automatically. Cancellation of the AWS services is subject to AWS Terms, and Alphaserve requires thirty (30) days' notice of Client's intent to cancel this agreement.

Client authorizes Alphaserve to act on its behalf to initiate and modify the services provided by AWS, and to accept terms relating to the service provided by AWS. The services provided by AWS will be initiated, supported and managed by Alphaserve only where Client has subscribed in writing to the relevant managed services offered by Alphaserve, which correspond to the services provided by AWS. Where Alphaserve provides support and management of the services provided to Client by AWS, Alphaserve will follow the implementation recommendations made by AWS.