



## Let Us Handle IT

Eze Castle Integration specializes in providing investment management firms with outsourced IT services and technology solutions to better manage their internal IT and business requirements. Our vast experience as the leading provider of technology solutions to the investment management industry allows us to help clients eliminate enterprise infrastructure risk and enhance their operations. We provide a foundation for investment firms at any stage in their lifecycle and are committed to forming true partnerships with our clients.

### Let Us Handle IT

You can rely on Eze Castle for a worry-free approach to managing your complete technology infrastructure. Our extensive services include everything from strategic IT consulting and ongoing IT support to business continuity planning and disaster recovery services. With our access to leading technology innovations that relate to all environments, we know what it takes to keep your firm's IT infrastructure running at peak efficiency and performance and are committed to proactively managing your environment. In fact, the Eze Castle research and development team is constantly evaluating new technologies to ensure our clients have the best solutions available.

Eze Castle also maintains strong relationships with many hardware and software vendors so that we can easily coordinate all market data service installs, upgrades and support questions.

Our comprehensive approach is why over 500 hedge fund and investment firms rely on Eze Castle to deliver a full suite of services including Startup and Relocation, Outsourced Technology Support, Professional Services, Telecommunications, Business Continuity Planning and Disaster Recovery, Archiving, Storage, and Internet Service.

**“KNOWING EZE CASTLE INTEGRATION HAS OUR TECHNOLOGY ASSETS COVERED LETS US FOCUS ON OUR FIRST PRIORITY — CONSISTENTLY DELIVERING SUPERIOR RETURNS TO OUR INVESTORS.”**

**John Del Virginia, Chief Financial Officer,  
Gramercy Advisors**

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### ❖ About Eze Castle Integration

*Eze Castle Integration ([www.eci.com](http://www.eci.com)) is the leading provider of technology and IT services to the investment industry. The company's service areas include Startup and Relocation, Outsourced Technology Support, Professional Services, Telecommunications, Disaster Recovery and Business Continuity Planning, Archiving, Storage, and Internet Service. Eze Castle Integration is headquartered in Boston and has offices in Chicago, London, Los Angeles, Minneapolis, New York, San Francisco, and Stamford. © 2008 Eze Castle Integration, Inc.*

## You're in Good Hands

Your team is comprised of the best professionals in the industry, and to provide you with the quality of service you deserve, so is ours. At Eze Castle, we invest in recruiting, training and retaining the industry's best and brightest technology professionals. The Eze Castle team maintains a standard of excellence through our ongoing engineer training programs, with each of our engineers holding multiple certifications in the latest technologies. As a testament to the quality of our employees, our engineers regularly become investment firm CTOs following their lengthy tenures at Eze Castle.

Eze Castle also invests in building proven, mature business processes to allow our company to scale seamlessly with our clients. We have standardized project management processes, which are executed by Project Management Institute (PMI) Certified Professionals, to deliver clients the utmost in efficiency and support. Our Help Desk utilizes an advanced service management platform to streamline client support for rapid resolution. These are just two of the many business investments Eze Castle has made to guarantee our clients receive the best possible service.

## Client Satisfaction is Our Top Priority

With Eze Castle as your long-term partner, you'll work with a team of dedicated professionals whose priority is to always deliver quality, timely and professional service. Clients gain a committed team of engineers that understand their environments, can resolve issues quickly, and proactively recommend enhancements or necessary software and hardware upgrades. Clients also receive a Client Relationship Manager (CRM) that serves as a day-to-day resource, answering technology questions, discussing outstanding issues and new ideas, and overseeing a client's partnership with Eze Castle. Clients also benefit from direct access

to Eze Castle's strategic IT consulting and professional services groups, which possess deep knowledge and experience in a wide-range of investment operations and technology areas.

Above all, Eze Castle is focused on employing superior people, operating with proven, mature processes and delivering premium technology solutions to clients worldwide.

### EZE CASTLE SERVICES

- Outsourced IT
- Professional Services
- Startup & Relocation Services
- Voice Solutions
- Business Continuity Planning
- Disaster Recovery
- Storage Solutions
- Colocation Services
- Email & IM Archiving
- Internet Service Provider
- Fully Managed Suites

### MORE INFORMATION

Eze Castle Integration provides outsourced IT services and technology to help firms better manage their internal IT and business requirements.

**To learn more,  
Call today: 800.752.1382  
or Visit our website at [www.eci.com](http://www.eci.com)**

