

## Disaster Recovery

### Eze Disaster Recovery Services (Eze DR)

In the high-stakes world of financial services, downtime is not an option. That is why forward-thinking investment firms select Eze Castle Integration's Eze Disaster Recovery Services (Eze DR).

Business downtime results in revenue loss, damaged client relationships and reduced productivity. Eze DR minimizes these concerns by allowing business operations to resume seamlessly following an outage. Eze DR provides firms and their investors confidence that critical information and applications are safe and highly available.

Eze DR services are managed and operated by highly experienced Business Continuity Professionals.

Eze DR works by replicating, in near real-time, mission-critical data to a remote, fully redundant data center that is geographically diverse from a client's primary production environment.

When an outage occurs, any authorized employee can access the data and pre-installed applications with an Internet connection from virtually anywhere in the world. Clients have rapid access to mission-critical applications, including Microsoft Exchange, SQL-based applications, BlackBerry Enterprise Services and trading systems.

#### Fully Managed for Complete Protection

Eze DR is a fully managed service that gives clients full business protection while reducing the expenses associated with traditional disaster recovery solutions.

With Eze DR, Eze Castle provides and manages the complete DR infrastructure, and clients are only responsible for supplying vendor-specific software and custom applications.

The Eze DR infrastructure uses Storage Area Network-based storage and virtualization technology to ensure the highest levels of availability. This architecture also allows Eze DR to provide access to a pool of resources, which means that clients only use and pay for the resources they need. Additional resources can be added easily and quickly as desired.

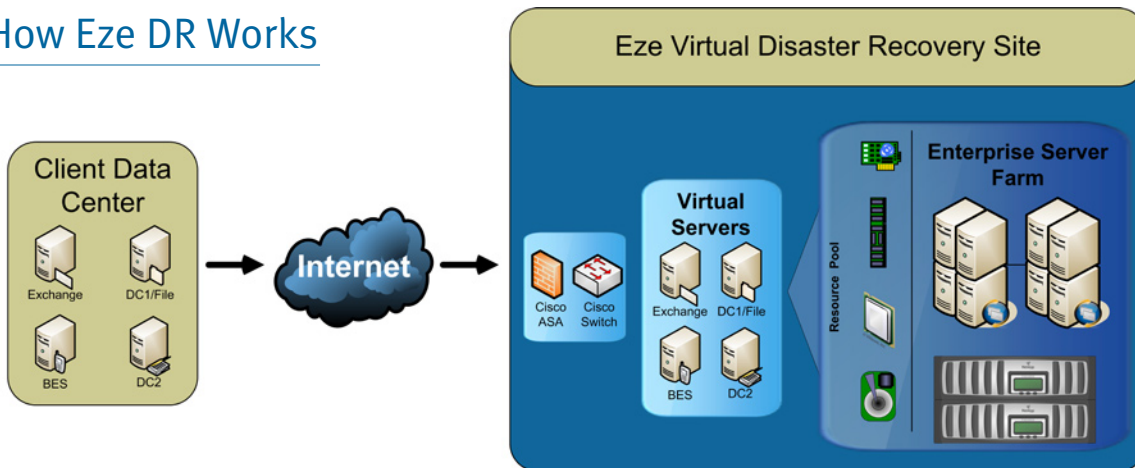
#### EZE DR BENEFITS

- Fully managed service
- Maximum data and application availability
- Critical information is accessible from nearly anywhere in the world
- Highly cost-effective
- Secure, hosted solution featuring 24x7x365 monitoring and support
- Managed by Certified Business Continuity Professionals
- Comprehensive testing and maintenance

#### ❖ About Eze Castle Integration

*Eze Castle Integration (www.eci.com) is the leading provider of technology, IT services and consulting to the investment industry. The company's service areas include Startup and Relocation, Outsourced Technology Support, Professional Services, Telecommunications, Disaster Recovery and Business Continuity Planning, Archiving, Storage, and Internet Service. Eze Castle Integration is headquartered in Boston and has offices in Chicago, London, Los Angeles, Minneapolis, New York, San Francisco, and Stamford. © 2009 Eze Castle Integration, Inc.*

## How Eze DR Works



### More Eze DR Highlights

With more than a decade of experience, Eze Castle has the pedigree, expertise and resources to help financial firms capitalize on the power of IT for business gain. The Eze DR service is built around the following core components to ensure the highest level of quality and availability.

#### Professionally Certified Staff

Eze DR services are managed and operated by highly experienced business continuity professionals who have over 70 years of experience in building data protection solutions for investment firms. Our skilled professionals have received the highest levels of training and many possess the DRII Certified Business Continuity Professionals (CBCP) certification.

#### Robust and Redundant Data Centers

Eze Castle delivers an uncompromisingly high level of security through technologies such as virtual private networks (VPNs), virtual LANs and firewalls. Our data centers feature N+1 infrastructure redundancy throughout, as well as multiple entry fiber paths and multiple power grids for superior redundancy.

Facilities are monitored 24x7x365 via physical security and electronic surveillance. Data centers also feature multi-faceted locking systems, biometric security and perimeter monitoring security to ensure clients' data is under secure protection at all times.

#### 24x7x365 Support

Outages can strike at any time, which is why Eze Castle has staff available 24x7 to ensure business operations can resume quickly.

#### Comprehensive Maintenance and Monitoring

Eze Castle's comprehensive maintenance services include 24x7x365 hardware monitoring, weekly software updates, remote access testing, random user account testing and bimonthly on-site co-location inspections.

#### Quarterly Testing

Testing is a typical weakness in disaster recovery plans. Eze Castle conducts quarterly tests with clients to help guarantee the system operates as promised and their employees are prepared in the event of an outage.

### MORE INFORMATION

Eze Castle Integration's disaster recovery services provide superior data protection to maximize uptime, reduce costs and satisfy increasing investor demands.

**To learn more,  
Call today: 800.752.1382  
or Visit our website at [www.eci.com](http://www.eci.com)**

