



Eze Castle Integration (ECI) is the leading full service IT consulting and implementation firm providing complete technology solutions to elite financial services companies, such as hedge funds, private equity firms and other specialty investment management firms. Already, more than 500 hedge fund companies - managing more than \$300 billion in assets - rely on Eze Castle Integration to be their "virtual CTO" and single source of IT and telecommunications infrastructure. To learn more about ECI, visit us at www.eci.com.

Title: Field/Dedicated Systems Engineer

Field Engineers are responsible for implementing and maintaining all aspects of our clients' technology. This includes daily support incidents, desktop and server troubleshooting, hardware/software installation and upgrades, new infrastructure build outs and relocations. System Engineers interface with high profile financial industry clients on a day-to-day basis thus requiring the highest level of presentation, communication and professionalism.

Position Requirements:

- College diploma or University degree in the field of Computer Science or equivalent field and/or 5+ years of experience with a minimum of 3 years of end user support
- Exceptional written and oral communication skills
- Exceptional interpersonal skills, with a focus on rapport-building, listening and questioning skills
- Strong documentation skills
- Ability to absorb and retain information quickly
- Ability to present ideas in user-friendly language
- Highly self-motivated and directed
- Sharp attention to detail
- Proven analytical and problem-solving abilities
- Capable of multi-tasking in a fast-paced environment, effectively and efficiently
- Exceptional customer service orientation
- Ability to demonstrate client sensitivity
- Experience working in a team-oriented, collaborative environment
- Outstanding client service skills
- Ability to effectively prioritize and execute tasks in a high-pressure environment

Technical Requirements:

- Microsoft Windows Server 2003/2008, Active Directory and Exchange 2003/2007
- Microsoft Office 2003/2007
- Microsoft SQL Server 2000 & 2005
- Blackberry Enterprise Server 4.0, 4.1 & handhelds
- Citrix Metaframe 4.5 and XenApp 5.0
- Understanding of networking concepts: TCP/IP, LAN/WAN, DHCP, DNS, Routing, Switching and Firewalls
- Deploying home networks and cable modems, DSL, firewalls, hardware and software VPN
- Email and Spam troubleshooting
- Building servers and workstations
- Data backup and recovery with Symantec Backup Exec or similar enterprise software
- Symantec Antivirus or similar software

Preferred:

- Financial industry experience including familiarity with market vendor applications
- Experience with Cisco routers, Catalyst switches and PIX/ASA firewalls
- Experience with Avaya phone systems
- Experience with Linux or Solaris operating systems



- Experience with Storage Area Networks and virtualization
- Certifications with any of the above technologies

Work Conditions:

- Ability to work in an independent environment with moderate supervision
- Ability to work under a moderate noise level (i.e. working on an open floor with printers, telephones and computers)
- Overtime may be required to meet project deadlines (including late night and weekends)
- Ability to travel for business and work beyond normal business hours when necessary
- Ability to be flexible and successfully respond to multiple work pressures
- Willing to work extra hours as needed

Physical Requirements:

- Overtime may be required to meet project deadlines (including late nights and weekends)
- Sitting for extended periods of time
- Dexterity of hands and fingers to operate a computer keyboard, mouse, power tools and to handle other computer components
- Lifting and transporting of moderately heavy objects, such as computers and peripherals
- Willing to work extra hours as needed

We offer competitive salaries and generous benefits. Come work for the leader in cutting edge technology and see for yourself how we value our clients and employees alike.

To apply for the position above, please [click here](#).