



Eze Castle Integration (ECI) is the leading full service IT consulting and implementation firm providing complete technology solutions to elite financial services companies, such as hedge funds, private equity firms and other specialty investment management firms. Already, more than 500 hedge fund companies - managing more than \$300 billion in assets - rely on Eze Castle Integration to be their "virtual CTO" and single source of IT and telecommunications infrastructure. To learn more about ECI, visit us at <http://www.eci.com>.

Title: Storage Engineer

Through Eze Storage Solutions, Eze Castle Integration acts as the single source for the entire effort from design, acquisition and implementation to ongoing support. Our experienced staff architects a solution that is tailored to each individual client environment and leverages technologies from our "Best of Breed" technology partners, NetApp and VMware.

Responsibilities Include:

- Design and deploy storage and virtualization solutions for new and existing environments
- Diagnose and resolve problems in multiple customer environments, coordinating with co-workers and vendors as necessary to facilitate maximum availability of client applications in financial and other mission critical environments
- Work with clients and sales team to determine data and performance requirements in business development opportunities
- Perform storage and virtualization workload modeling and prediction for sizing and troubleshooting
- Perform capacity planning and reporting to ensure efficient use of storage
- Closely monitor storage and virtualization solutions' performance and utilization, identify problems and recommend/implement solutions
- Maintain replication relationships and recovery environments
- Implement and document recovery procedures
- Support recovery in the event of systems failure or disaster
- Provide post-installation training and technical support to clients and co-workers

Position Requirements:

- College diploma or University degree in the field of Computer Science or equivalent field and/or 5+ years of experience with a minimum of 3 years of end user support
- Exceptional written and oral communication skills
- Exceptional interpersonal skills, with a focus on rapport-building, listening, and questioning skills
- Strong documentation skills
- Ability to absorb and retain information quickly
- Ability to present ideas in user-friendly language
- Highly self motivated and directed
- Sharp attention to detail
- Proven analytical and problem-solving abilities
- Capable of multitasking effectively and efficiently in a high paced environment
- Exceptional customer service orientation
- Ability to demonstrate client sensitivity
- Experience working in a team-oriented, collaborative environment
- Outstanding client services skills
- Ability to effectively prioritize and execute tasks in a high-pressure environment

Technical Requirements:

- Must have a thorough understanding of NetApp products and architectures



- Must have a thorough understanding of VMware products and architectures
- In-depth knowledge of general storage technologies: iSCSI, FC, FCoE, NAS, Snapshots
- Prior experience implementing and supporting Cisco based Ethernet networks is desirable
- Thorough understanding of networking and distributed computing concepts, including principles of LANs, WANs, server virtualization, client/server applications, and business continuity
- Comprehensive experience in deploying and managing MS Active Directory, MS Exchange, and MS SQL Server
- Prior experience or familiarity with alternative storage and virtualization products is desirable
- Prior experience with *NIX operating systems or Oracle databases is desirable

Work Conditions:

- Ability to work in an independent environment with moderate supervision
- Ability to work under a moderate noise level (i.e., working on an open floor with printers, telephones, and computers; or working in a datacenter)
- Ability to travel for business and work beyond normal business hours when necessary
- Ability to be flexible and successfully respond to multiple work pressures
- Willing to work extra hours as needed; including late nights and weekends

Physical Requirements:

- Sitting or standing for extended periods of time
- Dexterity of hands and fingers to operate a computer keyboard, mouse, power tools, and to handle other computer components.
- Lifting and transporting of moderately heavy objects, such as computers and peripherals
- Willing to work extra hours as needed; including late nights and weekends

We offer competitive salaries and our generous benefits package includes health and dental insurance at great employee rates (Harvard Pilgrim in alliance with United Healthcare PPO), life insurance, short/long term disability, paid time off and holidays, a 401K plan and performance incentives. Come work for the leader in cutting-edge technology and see for yourself how we value our clients and employees alike.

Eze Castle Integration is an Equal Opportunity Employer.

To apply for the position above, please click [here](#).